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**JAN 26 2004**  
PUBLIC SERVICE  
COMMISSION

January 24, 2004

Public Service Commission  
211 Sower Blvd.  
P. O. Box 615  
Frankfort, Ky. 40601

Sir:

This is in regard to the proposed increase of rates by K.U. I must protest that they are very unfair. Most people cannot tolerate a 300% increase in their utility rates. People who are poor or on a fixed income will not be able to pay this increase.

It is very unfair to increase rates for those of us who were told that we would get a special lower rate if we had an all electric home.

Also, it is unfair to expect residential customers to pay more than commercial customer. We residential customers are the ones who can least afford it.

I hope that you will take all of this into consideration. Thank you.

Sincerely,

Janice Franklin

